



City of Austin

*District 6*

**Jimmy Flannigan, Council Member**

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### **FY2021 Flannigan Budget Rider 1**

#### **Direction to Develop a Plan for the Creation of a Department of Emergency Communications and Technology**

The City Council authorizes the creation of a non-sworn Department of Emergency Communications and Technology. The City Manager is directed to develop an implementation plan for establishing this department and present that plan to the Public Safety Committee within three months of budget adoption.

This is a first step in reorganizing public safety resources into distinct departments with independent department heads (non-sworn where possible, given legal constraints). The departments will be measured by separate metrics that will create a path to shifting organizational culture and driving outcomes towards a more equitable, effective, and efficient public safety system.

As a step in this restructuring and as directed in this rider, the City Manager will develop and bring to Council a plan to create a non-sworn Department of Emergency Communications and Technology that will be responsible for the functions of the Combined Transportation, Emergency, and Communications Center (CTECC), including 9-1-1 call operations, as well as regional intelligence, records management, forensics, and emergency-specific technology.